

Brough Management

Leadership

Sustainable Development

Agriculture

Food &

Green Business

Manufacturing Excellence

Capability & Competitiveness



Confederation of Indian Industry

CENTRES of EXCELLENCE

Quality

Visionary Leaders

SMEs

Business Excellence

Water

Logistics & Supply Chain Management

■ Vision

To become an international reference centre for logistics know for its world-class innovative practices

■ MISSION

To nurture expertise in logistics and supply chain management among industry professionals by becoming an enabling platform for sharing knowledge of best practices in logistics and supply chain management from across the globe

To address the need for sharpening the competitive edge of the Indian Logistics sector in the global arena through better logistics and supply chain practices, the Confederation of Indian Industry established the CII Institute of Logistics in 2004.

The CII Institute of Logistics creates a platform for industry to gain insight into emerging trends, industry specific problems of national importance and global best practices in logistics and supply chain management thereby enabling industry to increase efficiency and enhance effectiveness in their operations.

■ Services Portfolio

• Education:
In order to fill the skill gap in the industry, CII-IL offers, in distance-learning mode, the following programmes, recognised by the Distance Education Council, Government of India.

- Post Graduate Diploma in Supply Chain Management (3 years)
- Advanced Diploma in Supply Chain Management (2 years)
- Diploma in Supply Chain Management (1 year)
- Certificate Programmes (6 months) in:

- a. Logistics Management
- b. Supply Chain Management
- c. Advanced Supply Chain Management
- d. General Management
- e. Advanced General Management

The specially designed course curriculum covers verticals in logistics and supply chain management, attracting enrolments from across the globe. Advised by some of the best academic industry experts, the curriculum is periodically updated and upgraded making the institute unique in offering educational services to the industry. Besides professionals and employed, CII-IL also admits fresh graduate students and those still pursuing their degrees.

Optional courses include emerging concepts and cutting-edge issues like Maritime Logistics, Automotive Logistics, Green Supply Chain, Cold Chain and Agro Logistics among others.

Our academic delivery process includes web enabled virtual classes, leveraging Information Technology to provide a cost effective and time saving mode of interaction between the faculty and the students.

• Training:

To sustain competitiveness and to bridge sprawling skill gaps in the logistics sector, CII-IL regularly organises corporate training on specific topics for sharpening the knowledge of industry professionals. Faculty resources are drawn from the industry and academia from all over India.

- Themes of some of the training programmes:
- Strategic Supply Chain
 - Cost Optimisation
 - Warehouse Management
 - Transportation Strategy
 - Vendor Management

- Enabling technologies
- Supply Chain Performance Analysis
- Reverse Logistics
- Risk Management
- Cold Chain
- Retail and Distribution
- EXIM - Procedure
- Strategic Sourcing
- Inventory Management
- Global Logistics
- Advisory Services:

CII-IL offers advisory services across the supply chain verticals. Over the last few years, it has provided consultancy services to a wider range of companies, including India's Navratnas and a host of large and mid/small enterprises to enable them to evolve into high performing organisations.

CII-IL provides advisory services on various facets of supply chain management pertaining to different verticals and their associated supply functions. Core strengths include:

- Proven and successful advisory services
- Coverage of wide gamut of supply chain services
- In-depth understanding and extensive industry expertise
- Commitment to the long term competitiveness and growth of clients
- Multiple verticals of Manufacturing, Retail, Petrochemicals, Logistics

Warehouse Excellence (WAREX) Certification has been launched with the objective of rating warehouses under four categories viz. Platinum, Gold, Silver and Bronze. WAREX will enable service providers to assess and upgrade their current level while helping their customers to choose appropriate service providers to collaborate with.

• Information Services:

CII-IL's weekly e-newsletter comprises of a weekly roundup of logistics-related news in India and abroad besides carrying articles and current issues in logistics. It gives an update of statistical data pertaining to the logistics sector besides offering a compendium of important events related to supply chain management. This newsletter is sent to students and professionals who have subscribed to it.

■ Events

- Auto SCM
- Agri Logistics
- Green Logistics
- Skill development in Logistics Sector
- Logistics Summit
- Logistics Park
- Retail Powered by Supply Chain
- The Smarter Supply Chain Series
- Building Warehousing Competitiveness

■ Partners

- The Flanders Institute for Logistics, Belgium
- The Sheffield University, UK
- Global Coalition for Efficient Logistics

■ Achievements

- Cumulative admissions to educational programmes crossed 1,500 in 2011 covering 650 industries and spanning 22 states in India
- Web enabled virtual classes reaching as far as USA in the West and extending up to Japan in the East
- More than 5,000 working professionals trained through corporate training programmes

■ Publications

- Transportation & Logistics-GST - Ready, Steady, Go (2011)
- Warehousing Without Walls - A Perspective of Warehousing Industry (2010)
- The Future of Multi-Modal Logistics Parks in India (2009)
- Competitive Through Efficient Logistics (2009)
- AUTO SCM India (2008)
- Skill Gaps in The Indian Logistics Sector: A White Paper (2007)
- Logistics-Key Differentiator for Success (2007)
- Leveraging Peripheral Technology Evolving Intelligent SCM (2007)
- Building Warehousing Competitiveness: Warehouse Trends Transformation Technology (2006)
- RFID (2006)
- Indian Supply Chain Analytic Network (ISCAN) (2005)

CII Institute of Logistics

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Logistics Summit 2011 at Mumbai



Building Warehousing Competitiveness Summit at Chennai, 2011

VISION

To become an international Centre of Excellence for training and development on all aspects of competitiveness through quality

MISSION

To leverage the quality movement to transform India into a better place for all its citizens

Services Portfolio

- Business Excellence
- Lean Management
- Legal Metrology
- Measurements
- Management Development Programmes
- Quality Management System
- Quality Tools and Techniques
- Quality Assurance
- Road Safety
- Six Sigma

CII-IQ's primary objectives include promoting awareness of quality to enhance the competitiveness of Indian companies; providing education, training and counselling services relevant to the quality process; recognising excellence

- Total Quality Management (TQM)
- Total Productivity Maintenance (TPM)

CII-IQ has also taken the lead in promoting an innovative 'Cluster Approach' that combines TQM, TPM and Lean Management principles and practices and this has been used very effectively to improve the competitiveness of small and medium enterprises.

Services Delivery Mechanisms

The delivery mechanisms of these products and services include:

- Training Programmes (open and in-house)
- Counselling Support
- Competitiveness Clusters
- Assessment Services
- Awards and Recognitions
- Seminars, Conferences and Events
- Best Practice Study Missions (domestic and international)
- Publications
- Research

EVENTS

- National Quality Summit
- TPM National Conference
- National Summit on Quality in Education
- TPM Kaizen Conference
- National Conference and Competition on Six Sigma
- National Healthcare Quality Conference

Awards

- CII-EXIM Bank Award for Business Excellence
- Six Sigma Award
- TPM Kaizen Champion Trophy

Partners

CII-IQ works extensively with several large, medium and small companies in both public and private sectors. In the last two decades, over 3,00,000 professionals have benefited from these programmes.

It has undertaken several consulting projects in Bangladesh, Egypt, Indonesia, Iran, South Africa, Sri Lanka, Thailand, and Zambia to establish a network through quality initiatives.

The Institute is closely associated with several national and international organisations such as -

- Association of Overseas Technical scholarship (AOTS), Japan
- BSI Group, UK
- Export Import Bank of India, India
- ERQM
- Global Excellence Model Council (GEM)
- Japan Institute of Plant Maintenance (JIPM), Japan
- JIPM Solutions Co. Ltd, Japan
- JMA consultant Inc. (JMAC), Japan
- Quality Council of India (QCI), India
- Singapore Standards, Productivity and Innovation Board (SPRING), Singapore
- The American National Standards Institute (ANSI), U.S.A
- Union of Japanese Scientists and Engineers (JUSE), Japan

These associations help CII-IQ bring internationally prevalent quality practices to its members.

Achievements

- About 800 organisations have received training.

• Seven Indian companies have been awarded the CII-EXIM Bank Business Excellence Award from the 300 applications received since the inception of the awards in 1994. About 225 companies have received other awards.

• Twenty two Indian companies have been awarded the Deming Prize and four Japan Quality Medals.

• The Japan Institute of Plant Maintenance has awarded the JIPM-TPM Award to 180 companies, amongst the highest any country has.

• The Cluster Approach (a key service from CII-Avantha Centre for SMEs) was born in CII-IQ.

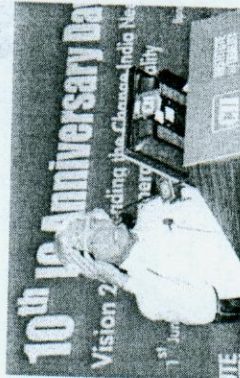
Publications

- Handbook on Machinery Industry
- Ishu Hozen Manual
- Knowhow Handbook for Welding Industry: Preventing Complaints and House Rejection
- Kobetsu Kaizen Manual
- Planned Maintenance Manual
- Poka Yoke: Book for Mistake Proofing
- Quality Maintenance Manual
- TPM Gallops Across the Globe: TPM in Non-Shopfloor Departments
- Zero Defect Manual for Machine Shops

CII Institute of Quality

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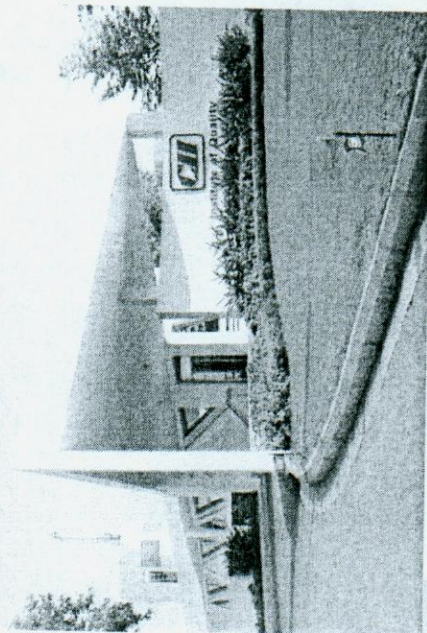
Dr. Abid Kalam, former President of India, delivering the keynote address at the 10th Anniversary on 1st June, 2011.



Training session in progress



Mr. Hari Bhartiya, Past President, CII addressing the participants at the National Quality Summit at Bangalore. L-R: Mr. Chandrajit Banerjee, Director General CII, Mr. Narendra Modi, Hon. the Chief Minister of Gujarat, Mr. Nitin, Hon. the Minister of Industries, Govt. of Karnataka



CII Institute of Quality, Bengaluru